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## **Hint 5.3.3 Release Notes**

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## Hint 5.3.3 Release Notes

### Overview

This document describes any new features, enhancements to existing features, fixed issues, and known issues for the 5.3.3 release of Hint. For information on supported platforms, please refer to the [Connectors Supported Platforms](#) page.

### Features

The following features are included in this release of Hint:

- **Support for Sugar 10.2.x (Q4 2020)** : Hint 5.3.3 is supported for use with Sugar's Q4 2020 release.

### Fixed Issues

The following issues have been resolved in this release of Hint. [Case Portal users](#) can use the following links for more details about the issues:

- [85110](#): Upgrading Hint may fail because Elasticsearch indexes or not removed during the uninstall process due to issue [82039](#) in Sugar, which is resolved in Sugar 10.2.0 (Q4 2020).
- [85002](#): When upgrading Hint using Module Loader, an additional progress bar may display as incomplete even though the package installation completed successfully due to issue [85000](#) in Sugar, which is resolved in Sugar 10.2.0 (Q4 2020).
- [84922](#): The Hint panel may not load enriched data if the module's record view has been customized, such as by updating the layout using Studio.
- [82505](#): Hint installation appears to succeed but actually fails due to issue [84288](#) in Sugar, which is resolved in Sugar 10.2.0 (Q4 2020).

### Known Issues

The following are known issues in this release of Hint. [Case Portal users](#) can use the following links for more details about each issue:

- [82507](#): The Hint jobs created for use by Hint are not editable in Admin > Scheduler.
- [82058](#): Uninstalling Hint does not remove the Hint-specific fields from the

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Sugar instance.

- [81059](#) : Hint adds fields to the record view for contacts in Sugar Portal that cannot be removed via Admin > Sugar Portal Editor.

## Additional Information

- Upgrading Hint from 4.1.1 to a higher version without uninstalling 4.1.1 first results in two packages being installed and may cause unexpected behavior. To avoid this, uninstall 4.1.1 with the "Do Not Remove Tables" option selected before installing a higher version.
- Upgrading Hint on a Sugar version lower than 8.1.0 results in two packages being installed and may cause unexpected behavior. To avoid this, uninstall the previous version of Hint with the "Do Not Remove Tables" option selected before installing a higher version.

For more information on installing and activating the connector, please refer to the [Hint Installation and Administration Guide](#). For more information on using Hint, please refer to the [Hint User Guide](#).

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